



Patient Data Sharing Update Highfield Health June 2019

It has been announced to the practice that the system we use EMIS Web has recently planned to have future upgrade to create a more modern, cloud based system with improved interoperability capabilities.

With effect from 10th June 2019, EMIS will start storing practice's EMIS Web data in a highly secure, third party cloud hosted environment, namely Amazon Web Services ("AWS"). The data will remain in the UK at all times and will be fully encrypted both in transit and at rest. AWS is one of the world's largest cloud companies, already supporting numerous public sector clients (including the NHS), and it offers the very highest levels of security and support.

If you have a concern about the way we handle your personal data or you have a complaint about what we are doing, or how we have used or handled your personal and/or healthcare information, please contact our Data Protection Officer.

The contact details for our Data Protection Officer are:

The Data Protection Officer at the Surgery is Dr Ali Robins.

You can contact them at spcl.dpo@nhs.net if:

You have any questions about how your information is being held;

- If you require access to your information or if you wish to make a change to your information;
- If you wish to make a complaint about anything to do with the personal and healthcare information we hold about you;
- Or any other query relating to your rights as a patient.

You can also contact:

Melissa Lowe/ Becki Ellery
Highfield Health
University of Southampton Highfield
Southampton SO17 1TL
Email:soccg.highfieldhealth@nhs.net
Telephone: 02380558577

(Please read our [Highfield Health Privacy Notice and GDPR Data Sharing Information](#) policy on our website if you require any further information about how we share patient data or ask reception for more details).